

We seek your attention to our Terms and Conditions, Conditions Of Contract and the Passenger Rights Policy at <http://www.jetairways.com/EN/GL/TermsAndConditions/GeneralTermsandConditions.aspx>

Reprint of eTicket(s)

If you require a reprint of your eTicket, we recommend you use our Manage Booking feature on jetairways.com or request our ticketing staff to email the same at no cost. Please note guest(s) will be charged INR 50 for every reprint requested at our City or Airport ticketing offices located in India.

Check-in

Check-in counters for flights within India* will now close 45 minutes prior to flight departure and the boarding gate(s) closes 25 minutes prior to departure. For our guests who wish to Tele Check-in, please ensure that you collect your boarding pass for your assigned seat no later than 50 minutes prior to departure. Check-in counters for International flights continue to close 60 minutes prior to flight departure.

**Applicable only for flights from Mumbai, Hyderabad, Chennai, Bengaluru, Kolkata and Delhi*

Meals, Baggage & Lounge

Meals are applicable for guests traveling on Jet Airways, and in 'Première' on JetKonnect flights.

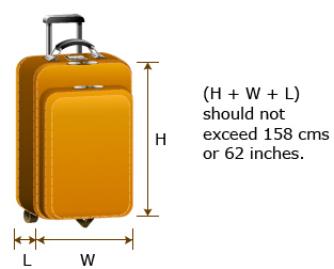
In case of piece concept, free baggage allowance per piece is 23kgs.

Cabin baggage should not exceed 7 kgs in weight and 115 linear cms. Guests traveling on flights originating from Jammu, Srinagar and Leh will not be allowed to carry any cabin baggage.

Jet Airways levies a fee for carriage of Television & Computer LCD/LED Screens.

Please refer to jetairways.com for information on lounge access.

Please contact the respective airline(s), or alternatively visit their website(s), to know more about your entitlement on Baggage Allowance, Meal(s) and Special Request(s) on flights operated by our Codeshare / Interline partners.

Cabin Baggage Dimensions	Checked Baggage Dimensions
<p>Boeing /Airbus</p>  <p>35 cms</p> <p>25 cms 55 cms</p> <p>55 cms x 35 cms x 25 cms totaling not more than 115 linear cms</p>	<p>ATR</p>  <p>45 cms</p> <p>20 cms 50 cms</p> <p>50 cms x 45 cms x 20 cms totaling not more than 115 linear cms</p> <p>Boeing /Airbus & ATR</p>  <p>(H + W + L) should not exceed 158 cms or 62 inches.</p> <p>H</p> <p>L W</p>

Baggage dimensions mentioned are applicable for Jet Airways and JetKonnect operated flights only.

Security Requirement

- . The card used to purchase the tickets will have to be produced at the time of Check-in.
- . If the holder of the card is not the passenger, then the passenger should possess:
 - a. A photocopy of both sides of the card, which will have to be self attested by the card holder authorising the use of the card for the purchase of the ticket. For security reasons, please strike out the Card Verification Value (CVV) code on the copy of your card.
 - b. This photocopy should also contain the name of the passenger, the date of journey and the sector on which the journey is made.

The above document MUST be produced at the time of check-in. If the passenger fails to comply with these conditions, Jet Airways reserves the right to deny the passenger(s) from boarding.

The details mentioned above do not apply for Net Banking / Cash Card and Cash on Delivery.

For International travel, please ensure that the validity of the passport is as per the requirements of the destination country.

Due to security reasons, liquids, aerosols and gels (LAGs) in carry-on baggage are restricted to containers of 100ml each. At some airports, duty-free LAGs may be purchased after screening checkpoints. At most airports, including Indian airports, transit guests are not allowed to carry duty-free LAGs purchased on a previous sector in cabin baggage, these will be confiscated at the Security Checkpoint.

For carriage of arms, ammunition, prohibited, restricted articles, please refer to our terms and conditions.

Please keep your valuables in your hand baggage for precaution measures.

For any assistance you may contact us on the following numbers

Reservation/Tele check in and JetPrivilege:

- . 3989 3333 for Bengaluru, Chennai, Delhi, Hyderabad, Kolkata and Mumbai.
- . Other cities: Affix local code of any of these 6 cities and dial 3989 3333

Jet Airways Toll Free Numbers:

- . India toll free number for international services: 1800 22 55 22*
- . UK toll free number for reservation: 0808 101 1199
- . USA toll free number for reservation: 1-877-uflyjet (1-877-835-9538)

*The India toll free number for international queries will be reachable from BSNL and MTNL lines.
This toll free number can be dialled only from India.

For real-time Flight Status

SMS Jet <Flight No.> to 56388

56388 service can be accessed from India only.

For any queries please write to us at info@jetairways.com
Thank you for choosing Jet Airways. We wish you a pleasant journey

